



MICROSOFT BUSINESS SOLUTIONS—NAVISION

ANSWERS TO FREQUENTLY ASKED QUESTIONS ABOUT THE MICROSOFT® BUSINESS SOLUTIONS— NAVISION® SERVICE PACK 1

What is Microsoft Business Solutions—Navision 4.0?

Microsoft Business Solutions—Navision is a new version of the award-winning business software system used by more than 45,000 companies in over 130 countries every day.

What kind of improvements are there in version 4.0?

Service Pack 1 adds to the value of Microsoft Navision with a cost-efficient Web interface and quality improvements that save time in your employees daily work routines.

What kind of Web interface is included with version 4.0?

Microsoft Navision Employee Portal is an intranet solution with a browser front-end makes it easy for your employees to work with critical business information on your company intranet. Employees use SharePoint – the Microsoft intranet standard – to access real-time business information directly from Microsoft Navision 4.0.

What can employees use Microsoft Navision Employee Portal for?

Employee can get quick updates of real-time business information such as invoices, customer data and reports. They can modify information that is then immediately updated directly in your business system. And, they can access and share business-related Microsoft Office documents.

What additional software costs are there to run Microsoft Navision Employee Portal?

Nothing other than the standard Windows Server products that are system requirements for Microsoft

Navision 4.0 Microsoft. SharePoint is included in Microsoft Windows 2003.

How easy is it to set up Microsoft Navision Employee Portal?

The framework is intuitive and requires minimal programming. Microsoft Navision Employee Portal comes with out-of-the-box Microsoft .NET based Web parts, and it is easy to configure on the Microsoft Navision 4.0 backend.

What Web parts are included in Microsoft Navision Employee Portal?

1. Lists of customers, vendors, or orders
2. Critical business information, such as orders
3. More detailed data, such as customer cards

How much training is required in order to use Microsoft Navision Employee Portal?

If your employees have worked with a Microsoft program or surfed the Internet, they have all the experience they need to begin to use the system.

How do the costing improvements in version 4.0 help save time?

There are three improvements that help save time. First, uncompleted invoiced purchases of standard cost inventory are included in the revaluation process. This saves time because users don't have to reconcile variances in finished production orders. Second, amounts of WIP are cleared as soon as a production order is changed to finished. This saves time because invoiced orders can be included in the revaluation process. Finally, it is possible to update unit cost information in real-time rather than waiting for updates when running batch jobs.

Are there any other improvements that help increase efficiency?

Yes, you can now run planning batch jobs in fault-tolerant mode, so that your planning is not interrupted. You can create a supply plan even if some preconditions



for the calculation are not met. Instead of stopping the calculation, the system will record the error in an error log. The remaining supply plan can be calculated, and the entries in the log can be resolved later on.

How can I learn more about Microsoft Business Solutions–Navision 4.0?

To talk to someone about the cost-efficient Web solution and quality improvements in Microsoft Navision, contact your local Microsoft Business Solutions country office:

www.microsoft.com/BusinessSolutions/worldwide.aspx .

About Microsoft Business Solutions

Microsoft Business Solutions, a division of Microsoft, offers a wide range of integrated, end-to-end business applications and services designed to help small, midmarket, and corporate businesses become more connected with customers, employees, partners, and suppliers. Microsoft Business Solutions' applications optimize strategic business processes across financial management, analytics, human resources management, project management, customer relationship management, field service management, supply chain management, e-commerce, manufacturing, and retail management. The applications are designed to provide insight to help customers achieve business success.

Address:

Business System Solutions
401 Mobil Ave. Suite 8
Camarillo, CA 93010

Phone: (805) 484-6995

Fax: (805) 484-4289

www.navisioninfo.com

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