

MICROSOFT BUSINESS SOLUTIONS-NAVISION

MICROSOFT TECHNOLOGIES IN MICROSOFT BUSINESS SOLUTIONS-NAVISION

In every area of Microsoft® Business Solutions-Navision®, Microsoft technologies play a key role.

Overall Microsoft Navision

- Microsoft® Windows® 2000
- Microsoft® Windows® XP
- Microsoft® Windows® Server 2003
- Windows® Installer and Active Directory®
- Microsoft® SQL Server® 2000
- Microsoft® Office Suite

Key Benefits:

- Reliably manage Microsoft Navision with Windows Installer, an engine to manage, install, modify, or remove an application.
- Efficiently share and manage information about your network resources and users with Active Directory.
- Quickly provide your users with open access to the Microsoft Navision application areas that they're entitled to with one-time authentication.
- Easily maintain your personal settings if you need to work in Microsoft Navision from a different PC, making it easier to use.

Key Benefits Microsoft SQL Server 2000:

- Support a large or growing database and a high number of concurrent users.
- Integrate Microsoft Navision with any number of third-party products.
- Facilitate reliable exchange of information with other applications and systems.
- View your data in a number of ways using OLAP and data warehousing, so you have your finger on the pulse concerning your customers and products.

Key Benefits Microsoft Office Suite:

Microsoft Navision enables you to draw on the functionality of familiar programs, such as Microsoft Word and Excel, to organize business data for various uses, campaigns, and analyses. For example, from within Microsoft Word, you can build queries that will extract data directly from the Microsoft Navision database to create customer letters, such as notifying a customer that they have reached a certain bonus level where they have earned a rebate. More sophisticated

queries can be made in programs, such as Microsoft Excel, producing reports and analyses of up-to-the-minute financial and other data. With Microsoft Excel, data from Microsoft Navision can be read directly into a spreadsheet to produce simple reports.

Commerce Portal

Microsoft® Business Solutions–Navision® Commerce Portal is an Internet-based solution that is integrated with Microsoft Navision. It provides a company's customers and business partners with an online Web portal containing relevant information and services that enable them to carry out commercial transactions with each other. Commerce Portal allows a company to create Web portal users with different roles and permissions as well as multiple Web sites.

- Microsoft Windows 2000 +SP4 / 2003 Server
- Microsoft Internet Information Server (Part of Microsoft Windows 2000/2003 Server)
- Microsoft® Message Queue (Part of Microsoft Windows 2000/2003 Server)
- Microsoft SQL Server 2000 + SP3 (used by Commerce Server)
- Microsoft® Commerce Server 2000 + SP3 / 2002 + SP2 (Only Commerce Server 2002 on Windows 2003 Server)
- Microsoft® XML Parser 3.0 SP3
- Microsoft® Internet Explorer 6.0 SP1 or later

Key Benefits:

- Improve your response time to your partners, customers, and vendors, who can all get role-based portals with updated product, pricing, catalog information, and more.
- Enable information to flow freely between Microsoft Navision and the front-end portal, so users can submit and receive information directly to and from Microsoft Navision at their convenience.
- Reduce costs by automating transactions. Microsoft technology reduces the bottleneck of manual order entry and lets customers see for themselves what the latest products look like, the latest price, and the most current description as soon as you update it in Microsoft Navision.
- Save costs by setting up reverse online auctions to purchase products and services from vendors. A purchasing employee enters information on the desired item, quantity, and delivery time. Vendors respond to the auction by making bids on their Web

portal, stating what quantity they have and when they can deliver, and you can choose the best offer.

In order to use Commerce Portal with Microsoft Navision 4.0, you must use the Commerce Portal Synchronization services and demo sites released with Microsoft Navision 3.70. Contact your Microsoft Certified Business Solutions Partner for additional information.

Commerce Gateway

Microsoft® Business Solutions–Navision® Commerce Gateway facilitates the electronic exchange of business documents between business partners. Commerce Gateway tightly integrates with Microsoft® BizTalk® Server and is part of your Microsoft Navision solution, which means that information sent or received by Commerce Gateway is automatically updated in the Microsoft Navision back-office system.

- Microsoft Windows 2003 Server
- Microsoft Windows 2000 Server or Windows XP
- Microsoft BizTalk Server (any version)
- Microsoft SQL Server 2000

Key Benefits:

- You can participate as a supply chain partner cost-effectively with Commerce Gateway, which uses Microsoft® Business Solutions–Navision® Application Server, XML schemas and Microsoft BizTalk Server to map and trade business documents between Microsoft Navision and other systems.
- You get the leverage to reach out to new trading partners, regardless of the system they use or the standards they require. Microsoft BizTalk Server is built on XML and can map data between virtually any two data formats, such as EDIFACT, X12 and flat files, using drag and drop technique.
- You cut your response time to your trading partners; Microsoft BizTalk Server works with Navision Application Server to immediately handle sales orders.

Microsoft Business Solutions–Navision Relationship Management and Microsoft Business Solutions–Navision Service Management

- Microsoft Word 2000/XP/2003
- Microsoft Outlook® 2000/XP/2003 with Collaboration Data Object (CDO) installed



- Microsoft® Exchange Server 5.5, SP4 or later, or Microsoft Exchange Server 2003

Key Benefits:

- Access your up-to-date contacts, tasks and calendar information from Microsoft Outlook directly in Microsoft Navision.
- Keep records of your e-mail correspondence, business contacts, meetings, tasks, appointments, and so on, in both Outlook and Microsoft Navision and to share selected records with your colleagues. For example: when you create an e-mail from Microsoft Navision, the e-mail is also registered in Outlook, and when you assign a task in Outlook, the task is also registered in Microsoft Navision.
- Communicate better with your customers and colleagues with E-Mail Logging, which gives you a greater overview of your e-mails. You can integrate e-mails between Microsoft Outlook and Microsoft Navision using Microsoft Exchange Server. You'll be able to maintain current e-mail records in both systems and share and publish knowledge about external contacts.

About Microsoft Business Solutions

Microsoft Business Solutions, a division of Microsoft, offers a wide range of integrated, end-to-end business applications and services designed to help small, midmarket, and corporate businesses become more connected with customers, employees, partners, and suppliers. Microsoft Business Solutions' applications optimize strategic business processes across financial management, analytics, human resources management, project management, customer relationship management, field service management, supply chain management, e-commerce, manufacturing, and retail management. The applications are designed to provide insight to help customers achieve business success. More information about Microsoft Business Solutions can be found at www.navisioninfo.com

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Key Features	Description
MICROSOFT WINDOWS 2000 MICROSOFT WINDOWS XP WINDOWS INSTALLER AND ACTIVE DIRECTORY	<ul style="list-style-type: none"> ▪ Operating systems to run Microsoft Navision ▪ Windows Installer: engine to manage, install, modify, upgrade, or remove an application ▪ Active Directory: provides a directory service for distributed networking environments; stores information on the primary settings for each user; lets organizations create multiple copies of the directory and place them throughout the network
MICROSOFT SQL SERVER 2000	<ul style="list-style-type: none"> ▪ Integrated with C/SIDE (Client/Server Integrated Development Environment) ▪ Suitable for companies that manage a lot of information and have or are expecting a large database ▪ Highly scalable and can integrate with large number and variety of third-party products ▪ Provides Online Analytical Processing (OLAP) and data warehousing ▪ Automates backup and restore procedures
FOR COMMERCE PORTAL: MICROSOFT WINDOWS 2000 SP4 / 2003 SERVER MICROSOFT INTERNET INFORMATION MICROSOFT MESSAGE QUEUE MICROSOFT SQL SERVER 2000 SP3 (USED BY COMMERCE SERVER) MICROSOFT COMMERCE SERVER 2000 SP3 / 2002 SP2 MICROSOFT XML PARSER 3.0 SP3 MICROSOFT INTERNET EXPLORER 6.0 SP1 OR LATER	<ul style="list-style-type: none"> ▪ Microsoft Information Server and Microsoft Commerce Server provide functionality that allows users to access a company's Web portal via a browser and submit and request information to and from Microsoft Navision. ▪ Requests are passed on as messages through the Microsoft Message Queue Server to the Microsoft SQL Server database and the Microsoft Navision database, which processes and replies to the messages. ▪ In order to use Commerce Portal with Microsoft Navision 4.0, you must use the Commerce Portal Synchronization services and demo sites released with Microsoft Navision 3.70. Contact your Microsoft Business Solutions Partner for additional information.
FOR COMMERCE GATEWAY: MICROSOFT WINDOWS2003 SERVER MICROSOFT WINDOWS SERVER 2000 OR WINDOWS XP MICROSOFT BIZTALK SERVER MICROSOFT SQL SERVER 2000	<ul style="list-style-type: none"> ▪ Along with Microsoft Navision Application Server and XML schemas, Microsoft BizTalk Server maps and trades documents between Microsoft Navision and other systems. ▪ Microsoft BizTalk Server can map data between virtually any two data formats, such as EDIFACT, X12 and flat files, using drag and drop technique. It also uses other tools such as: Microsoft BizTalk Editor, to create, edit, and manage document specification, and Microsoft BizTalk Mapper, to create, edit, and manage document maps.
FOR RELATIONSHIP MANAGEMENT AND SERVICE MANAGEMENT: MICROSOFT® WORD 2000/XP/2003 MICROSOFT OUTLOOK 2000/XP/2003 WITH COLLABORATION DATA OBJECT (CDO) INSTALLED MICROSOFT EXCHANGE SERVER 5.5, SP4 OR LATER, OR MICROSOFT EXCHANGE SERVER 2003	<ul style="list-style-type: none"> ▪ E-mail notifications, synchronizing Outlook contacts, tasks, and calendar items with corresponding contacts and to-dos in Microsoft Navision. ▪ E-mail logging feature: offers integration between Microsoft Exchange Server and Microsoft Navision - logging of outgoing and incoming e-mails inside Microsoft Navision.

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